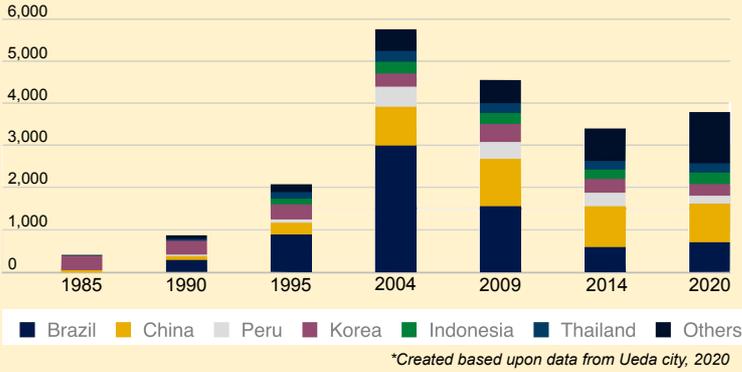




# A Multilingual App to Complete Support for all Foreign Citizens in Ueda

Nagano Prefectural Ueda Senior High School

## 1. Foreign citizens in Ueda



## 2. Interviews



Sometimes he can't understand Japanese when he has to read or write documents eg. hospital.



She can't understand the meaning of what's written in letters from her child's school.



She had trouble with local government about how to separate the garbage.

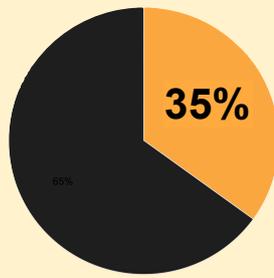
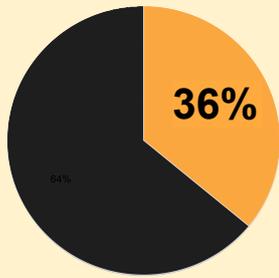


She wanted to work in nursing care but couldn't because of her level of Japanese skill

## 3. Foreign Students who need help

Elementary School

Junior High School



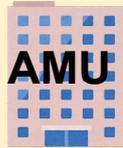
students who need help

\*Created based upon data from Ueda city, 2020

## 4. Problems I noticed as a volunteer



## 5. Support we have now in Ueda



employers & employment agencies  
stores for halal food  
language schools  
restaurants  
universities  
driving schools  
phone & internet services  
insurance & medical services  
travel \*local & \*international  
computers/ electronics  
import foods and good  
banking & remittance services

Advertising

Ueda City Services

Multilingual App to support Foreign Citizens in Ueda City

FAQ's & Requests

## 6. My Suggestion

Make a multilingual complete support App

- \*An information hub connecting all city services
- \*Forum for requests
- \*Second-hand goods
- \*FAQs
- \*Sell advertising to help city pay for support



Volunteer Services



Secondhand goods

